

MQ Awnings Warranty

End User Warranty

The products covered by this warranty are YOUR property. Upon expiration of the specific limited warranties provided herein, repair of the equipment will be your responsibility. You will be charged for any repairs not covered by this Limited Warranty. These product warranties apply from the date of installation, except that no product warranty will be in force if purchaser shall have failed to pay the entire agreed-upon purchase price when due strictly according to the terms of the contract between the parties. Date of Installation: ____/____/____

LIMITED WARRANTY

Your awning/screen has been designed and manufactured to provide a high level of trouble free performance. MQ Awnings suggest that read it thoroughly. Should you have any question, please contact MQ Awnings. Warranty claims do not extend the Warranty term. Warranty registration is not required for warranty coverage.

Product Category And For How Long It Is Covered:

| | MATERIALS | | | | | General Workmanship (incl. Installation) |
|---------------------|-----------------|-----------------|-------------|---------------|-------------|--|
| | Fabric Prorated | Motors Prorated | Electronics | Arms Prorated | Other Parts | |
| Retractable Awnings | 10yrs | 5yrs | 1yr | 5yrs | 2yrs | 1yr |
| Fixed Awnings | 10yrs | n/a | n/a | n/a | 1yr | 1yr |
| Drop Rolls | 5yrs | 5yrs | 1yr | n/a | 2yrs | 1yr |
| Sunscreens | 3yrs | 5yrs | 1yr | n/a | 2yrs | 1yr |
| Security Shutters | n/a | 5yrs | 1yr | n/a | 2yrs | 1yr |

What is Covered:

The product warranty covers all defects in materials during the warranty period (specified above, except as otherwise limited herein). Factory workmanship is warranted for a period of one year. In the event field service is required, the field labor and expense will be provided free of charge for a period of one year from date of installation, after this period a service charge does apply. If the product is returned to the factory for repair within the warranty period it must be sent transportation prepaid. MQ Awnings will fix the equipment or parts, or replace them, at its option. If we choose to replace the equipment or parts we may replace it with reconditioned or equivalent items similar in type and quality. Sunbrella acrylic fabrics are prorated warranted against excessive fading, mildew, or rot. Other fabrics carry the express written warranties of their manufacturer. Powdercoating is warranted for one (1) year against excessive peeling or rust.

What is NOT COVERED by this warranty:

1. Damage caused by accident, negligence, water pooling, misuse, abuse, alteration, failure to follow instructions, improper operation, civil disorder, windstorm, rainstorm, fire, flood, earthquakes, and other acts of God, or failure to provide a reasonable degree of maintenance, or any other condition over which MQ Awnings has no control.
2. Damage resulting from repair or attempted repair by someone other than an authorized service representative.
3. Holes in the fabric caused by mildew. (Mildew may form on the fabric if it is not maintained in a clean condition).
4. Minor color changes in the fabric due to ultraviolet rays.
5. The cost of loss time, loss of use, or any consequential or incidental damages, or outside labor.
6. Damage/deterioration to any fabric or valance caused by its application or utilization in a contiguous manner.
7. After one year, the travel time and site labor to repair equipment in the field (i.e. the Service Call Labor).
8. Freight costs to return the product to the factory for repair.

What is LIMITED under this warranty:

1. Valances and Binding: Since valances and valance bindings are more subject to fraying as the result of their greater potential for interaction with their environment, the warranty is limited to six (6) months.
2. The installation and electrical hook-up, if done by MQ Awnings, carries a warranty limited to one year from date of installation.

What We Will Pay For:

We will pay for all factory labor and materials required to repair or replace items during the warranty period.

State Law Rights:

Some states do not allow limitation on how long an implied warranty lasts and/or do not allow the exclusion or limitation of consequential or incidental damages, so the above exclusions or limitations may not apply to you.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.